

English
subtitles



Directions and Guidelines for Visitors to al-Masjid al-Haram

رسائل توعوية وتوجيهية لزوار المسجد الحرام

مسجد حرام کے زائرین کے لیے رہنما تعلیمات و ہدایات

Des consignes et des recommandations à l'intention
des visiteurs de la Mosquée Sacrée

پیامهای آگاهی و راهنمایی برای زائران مسجد الحرام

Pesan dan Arahan untuk Pengunjung Masjidil Haram





Cooperation with the Workers

Dear visitor:
Remember that cleaning, watering and maintenance workers are devoted to the service of the Holy Mosque; be sure to assist them by clearing the way for them.



Library of the Holy Mosque

Dear visitor:
Many publications in various disciplines are available at Holy Mosque Library; take advantage of this service by visiting, seeing and searching.



Qur'ans

Dear visitor :
Qur'ans are devoted to the Holy Mosque and are to be returned to their designated places after usage.



Mobile Phones

Dear visitor :
Mobile Phones interrupt the reverence for your fellow worshippers; be sure to switch them off.



Taking Care of Children

Dear visitor:
Be sure to alert your children to maintain cleanliness, avoid playing and lower their tones, in order to preserve the spirituality and purity of the place.



Dress code Obligation

Dear Female visitor:
Wear the veil and avoid adornment and perfume to comply with the guidance of the Prophet.



Waiting after prayers

Dear visitor:
Waiting for minutes at oratory after praying avoids falling into the crowds and is also a form of worship.



Tawaf Prayers

Dear visitor:
Tawaf prayers are permissible in any location in the Holy Mosque, and it is not required to be behind the shrine, so as not to jostle your brothers doing Tawaf.



Alerting

Dear visitor:
Please only give Qur'ans to the Holy Mosque that are a King Fahd Complex (May God have mercy on him) version.



Safe Deposit Lockers

Dear visitor:
You can secure your personal luggage and belongings by putting them in the safe deposit lockers available at the courtyards of the Holy Mosque.



The Escalators

Dear Visitor :
Use escalators in their same specified direction and not contrary to it and avoid tampering with them to ensure your safety and the safety of others.



Cooperation with Supervisors

Dear Sister:
Your cooperation with the door supervisors contributes to the smooth flow of traffic to avoid hustle and preserve the place.



Zamzam Water Containers

Dear visitor:
There are specific places for ablution located outside the mosque; moving Zamzam Water Containers or using them to perform ablution is not allowed.



Request for Assistance

Dear visitor:
Your brothers working in the Holy Mosques are recruited to serve you; please feel free to request assistance and to respond to them so you easily perform rites.



Reservation of places

Dear visitor:
Reservation of places for praying at the Holy Mosque is prohibited, kindly cooperate with us in regards to this.



Specialized Entrances

Dear visitor:
The main gates of the Holy Mosque are equipped with entrances for those with special needs.



Praying Areas for Women

Dear Sister:
Please use the special doors for women and pray in the designated places in order to avoid congestion and to worship in tranquility and reverence.



Foods

Dear visitor:
Introducing Food inside the Holy Mosque is prohibited as it causes inconvenience for the worshippers and gets the place dirty.



Filling of Zamzam Water

Dear visitor:
When filling gallons and personal containers with Zamzam water, use the designated filling points.



Wastes

Dear visitor:
Enhance responsibility by putting wastes in the dedicated place; this maintains the cleanliness of the Holy Mosque.



Counselling (Fatwas) and Guidance Services

Dear visitor:
You can benefit of the counselling (Fatwas) and guidance services by picking up the telephone at the main doors; we are connected directly to you.



Crowding at the doors

Dear visitor:
For your safety, avoid areas of congestion, follow the signboards at the top of the doors: the green sign indicates permission to enter and prevent entry through doors with red signs.



Carpets

Dear visitor:
Praying carpets are distributed in accordance to the size of the place; please do not move them in order to avoid obstruction, and kindly keep them clean.



Direction of Walking

Dear visitor:
Avoid walking contrary to the direction of prayer when entering or leaving the Holy Mosque, as you may hurt yourself and obstruct the flow of traffic.



Translation of sermons in sign language

Dear visitor:
Translation services of sermons for the hearing impaired (deaf and dumb) in sign language are available next to door (93).



Moving the Copper Cupboards

Dear visitor:
Please do not put private things inside the copper cupboards allocated for Qur'ans. Do not move the cupboards from their original places.



Crowding at the doors

Dear visitor:
For your safety, avoid areas of congestion, follow the signboards at the top of the doors: the green sign indicates permission to enter and prevent entry through doors with red signs.



Golf Vehicles

Dear visitor:
Golf vehicle services are available for the elderly and those with special needs for their transport to and from the Holy Mosque.



Translated Qur'ans

Dear visitor:
Qur'ans translated into 17 languages are available. (Urdu, French, Indonesian, Turkish, Chinese, Somali, Alumblybarah, Thai, Spanish, Bosniah, Albanian, and Hausa.



Praying in the upper floors

Dear visitor:
Contribute to alleviating the congestion of pilgrims in the ground floors by praying in the upper floors.



Kissing the Black Stone

Dear visitor :
Kissing the Black Stone is a prophet tradition (Sunnah); be careful not to harass your brothers while performing this tradition.



Zamzam water Drinking Fountains

Dear visitor:
Enhance responsibility by dealing with Zamzam water fountains without extravagance and educating others to do so. Thanks by the Grace of God.



Carrying shoes in Plastic Bags

Dear visitor :
Putting shoes in the designated places or in plastic bags aids in maintaining the cleanliness of the Holy Mosque.



Cups of Water

Dear visitor :
The plastic cups are dedicated to drinking Zamzam water; please maintain them, reduce their consumption, and place them in the designated places after usage.



Photography

Dear visitor:
Avoid being busy with photography as this contradicts the maximization of the Holy Mosque (Maximizing the rites of God, strengthens the heart).



The doors

Dear visitor:
Praying in front of the doors and sitting on the corridors leading to them, hinders motion and causes congestion; kindly refrain from doing so.



Trolleys

Dear visitor:
Special paths are allocated on the upper floors for trolleys circumambulating (Tawaaf) and striving (Saie).



Free Trolleys

Dear visitor:
You can listen to a simultaneous interpretation of the sermons in your language at the Holy Mosque on your mobile phone via FM100.000 waves.



Begging

Dear visitor:
Begging is a contravention that is punishable by regulation; the practice of sales activity within the courtyards of the Holy Mosque is not allowed.



Gates of the Holy Mosque

Dear visitor:
When you enter the Holy Mosque, remember the gate number or gate name of entrance to make it easier for you to exit using the same gate.



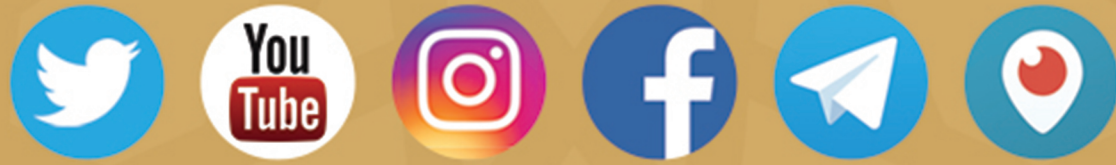
Use of Electrical Sockets

Dear visitor:
Electrical sockets are present for maintenance and hygienic purposes; please do not use them or tamper with them.



Qur'ans for Blind People

Dear visitor:
Qur'ans for blind people written in Braille are available in other translations to serve those with special needs.



reasahalharmain

 grm@gph.gov.sa

 www.gph.gov.sa

